SMART SOS
SETTABLE SOS ALARM
AND WIRELESS HOUR METER

USER MANUAL

SMART SOS
USER MANUAL

GD-MUP-0011-AB
2018

Used electrical or electronic devices should not be recycled as normal household waste.

IMPORTANT INFORMATION ON BATTERIES
The device contains a 3V non-rechargeable button lithium battery.
General precautions:
• Keep batteries out of the reach of children.
• If the battery compartment does not close firmly, stop using the product and keep it out of reach of children.
• Do not swallow the battery – it can cause serious internal burns and result in death.
• If you suspect that a battery has been swallowed or inserted into any body orifice, consult a doctor immediately.
• Do not open, puncture or damage batteries.
• ATTENTION: In case of oxidation do not touch liquid seeping from the battery! This liquid is toxic and dangerous.
• Do not place the device near sources of heat – the batteries can explode if exposed to high temperatures or thrown into a fire!
Used batteries must be disposed of at the appropriate recycling centres or in compliance with local regulations.

The crossed-out bin symbol on the device indicates that the product, at the end of its useful life, must be treated separately from household waste, and must be taken to a recycling centre for electrical and electronic equipment or returned to the retailer if purchasing another similar device.
Taking the device to a separate waste collection so that it can be recycled, treated and disposed of helps to avoid possible negative effects on the environment and on health and promotes the recovery of the materials of which the device is made.
The user is responsible for taking the device, once no longer in use, to the appropriate recycling centre. For more detailed information regarding collection systems available, contact the local waste disposal service or the store where the purchase was made.
Anyone who abandons or throws away this device and does not return it to a centre for recycling electrical and electronic waste will be subject to the penalties laid down in the regulations in force concerning the illegal disposal of waste.
Please also recycle the internal and external packaging in which the product is supplied.

This device complies with the European Union EMC (Electromagnetic Compatibility) directive, the LVD (Low Voltage Directive), the ROHS (Restriction of Hazardous Substances) directive and relative modifications.
IT

CONTENTS

1. WARNINGS REGARDING PROPER USE OF THE SMART SOS DEVICE

hourmeter.athena.eu
READ MORE

<u>Before using the product, read the instructions and warnings carefully. Failure to read and/ or comply with the instructions and warnings may result in improper use of the device or its malfunction, resulting in damage to the product and personal injury.</u>

1. This product is not a toy. Keep out of reach of children and/or animals, as it contains very small components that might be swallowed. Do not use the product for purposes other than those specified in this manual.
2. Before use, always make sure that the product has been properly installed and is functioning.
3. Fix the device to the vehicle in the place suggested and in any case in a protected position, to avoid damaging it in the event of falls or crashes.
4. Do not expose the device to temperatures over 70°C /158°F.
5. The SOS function can only be activated using an app, downloadable from Google or Apple stores, using the QR code below or from the website http://hourmeter.athena.eu.
6. For the SOS ALARM function to be active, the app must always be running in the background while the vehicle is in use.
7. The SOS ALARM function can send texts and emails using the GSM network. In the absence of a signal, it cannot be guaranteed that rescue requests are always successfully sent and read by the recipient.
8. GPS coordinates may not be available, accurate or complete. They can only be sent if the Smartphone connected with the device has sufficient network coverage to activate the data transmission.
9. Activation of the SOS service provides a limited number of texts and emails; add-on packs can be purchased using the GET SMART SOS app.
10. Using this product when driving could create distraction and danger. Do not check the product or Smartphone displays while driving or in situations where distraction might cause danger to your own or others' safety.
11. Do not use the product in places where the use of Bluetooth devices is not permitted.
12. Always use the vehicle on which the device is fixed with care and with respect for the Highway Code.
13. In order to use the device with the GET SMART SOS app, the Bluetooth connection must be stable. Do not leave a distance of over 5 metres between the Smartphone and the device.

2. INDICATORS ON THE SMART SOS DISPLAY

Service status icon

Bluetooth BLE status icon

Hour meter/alarm display

Multi-function button

TURNING ON THE DEVICE
WITH ENGINE OFF

Press the Multi-function button
to activate the display.

On releasing the button the total
hour meter is visualised.

VISUALISING TIMES
TOTAL AND PARTIAL

Press the Multi-function button to visualise total time (**TOT** icon active).

Or partial time (**PAR** icon active).

NOTIFICATION OF ALARMS
STANDARD AND CUSTOM (SERVICE ICON ACTIVE)

Press the Multi-function button.

Scroll through the screens to visualise the number of the active alarm.

SA = Standard Alarms.

CA = Custom Alarms.

ENGINE RUNNING

For the first 5 seconds, **---ON** appears on the display. This indicates that the device is picking up the engine's vibrations correctly.

SOS STATUS ACTIVE
REQUIRES GET SMART SOS APP

If the device detects an SOS condition (vehicle overturned), **SOS** will flash on the display.

CALIBRATION STATUS
REQUIRES GET SMART SOS APP

If the device is in **SOS** calibration mode, **CAL** will flash on the display.

SYSTEM UPDATE
REQUIRES GET SMART SOS APP

If the device is in update mode, **UPD** will flash on the display.

3. INSTALLING AND SETTING UP THE DEVICE

1. **INSERT THE BATTERY** taking care not to damage the rubber washer protecting the cap and the holder at the back of the **SMART SOS** device.
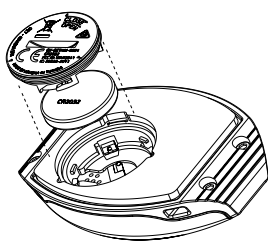
2. **DECIDE WHERE THE DEVICE IS TO BE FIXED** and turn on the engine. Place the device on the spot where it is to be fixed, pressing with two fingers at the sides of the display. Without pressing the button and with the engine idling, the device should switch on automatically and begin to count the engine-hours.
N.B.: IF THE DEVICE DOES NOT SWITCH ON WITH ENGINE IDLING, TRY CARRYING OUT A CALIBRATION USING THE GET SMART SOS APP.
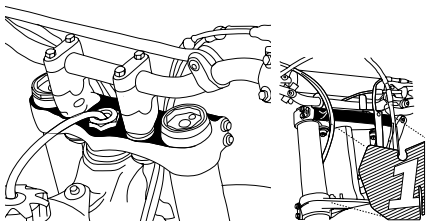
TRIPLE CLAMP
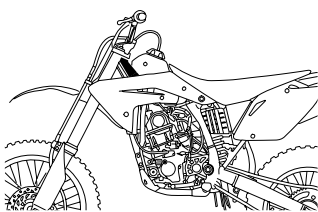
CHASSIS (AWAY FROM SOURCES OF HEAT OVER 70°C /158°F)
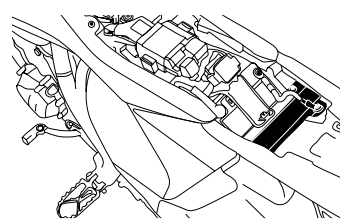
UNDER-SEAT COMPARTMENT / CHASSIS IN POSITION PROTECTED FROM MUD AND KNOCKS

3. **FIX THE DEVICE**, after first cleaning the bike surface before installation and gluing with double-sided tape only at a temperature of over 10°C / 50°F. We recommend completing fixing of the device with two straps.

>10°
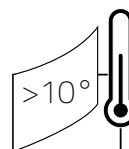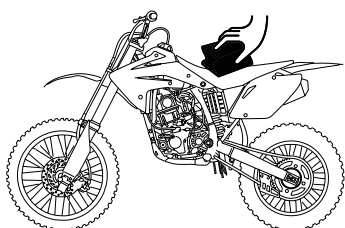
4. WHY USE THE GET SMART SOS APP?

To fully use all functions of the SMART SOS device, you need the GET SMART SOS app.

The app enables you to:
• reset the partial hour meter
• verify installation and set your SMART SOS so that it picks up your vehicle-hours properly
• set the maintenance intervals (alarms) of your SMART SOS just as you want them
• activate the SOS function
• run one or more SMART SOS devices (useful for fleets)
• check your vehicle-hours any time, anywhere, thanks to data saved on free Cloud storage *
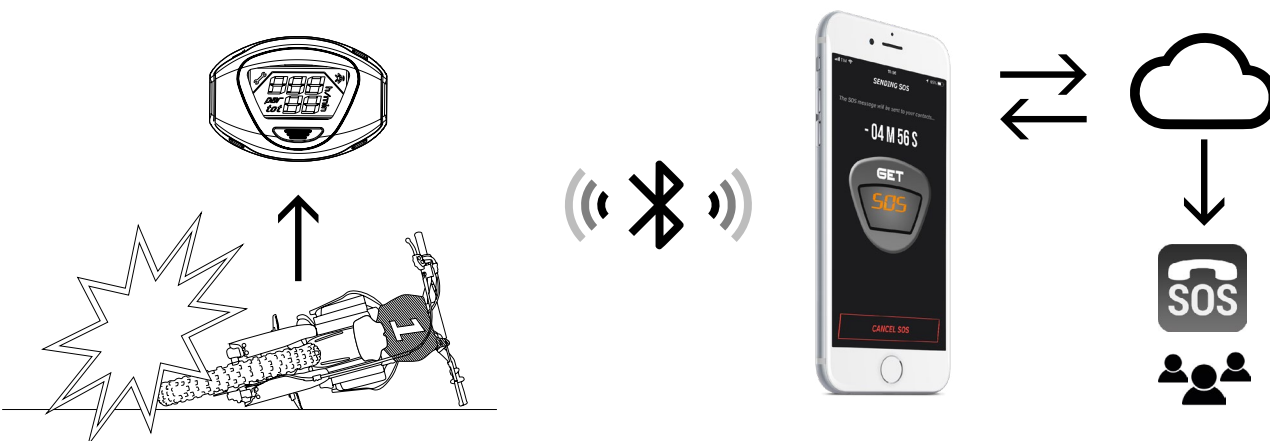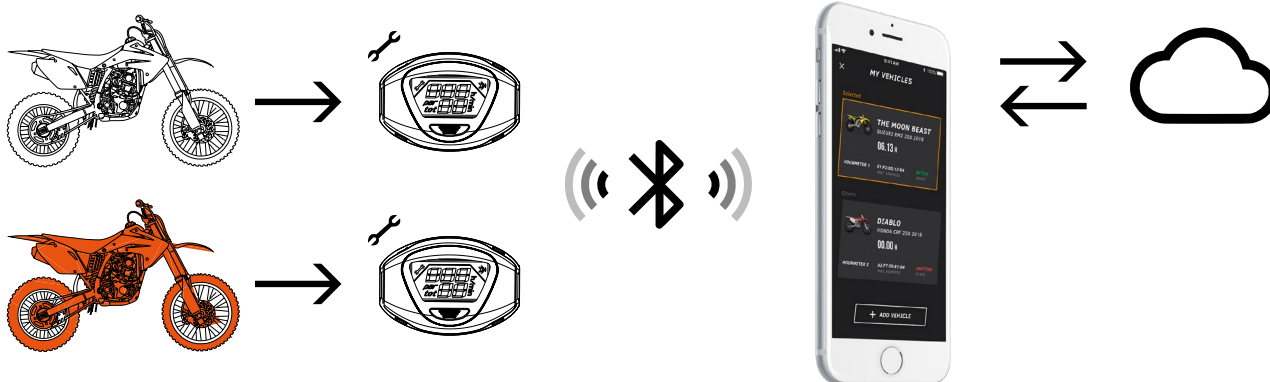
N.B.: THE APP REQUIRES BLUETOOTH ACTIVATION TO CONNECT TO SMART SOS DEVICES.
WE RECOMMEND ALWAYS ALLOWING THE GET SMART SOS APP ACCESS TO YOUR POSITION.
N.B.: THE APP MAY NEED A DATA CONNECTION TO ACTIVATE ALL FUNCTIONS.

* data are updated on the Cloud after each connection to your SMART SOS.

5. INSTALLING, CONFIGURING THE APP AND CONNECTING TO SMART SOS DEVICES

STEP 1

DOWNLOAD and install the **GET SMART SOS** app from the store used by your Smartphone or tablet. *

Download on the App Store

GET IT ON Google Play
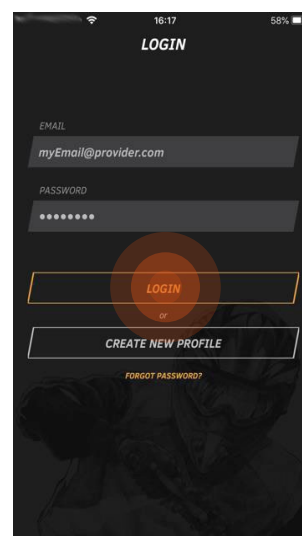
STEP 2

CREATE a new profile.
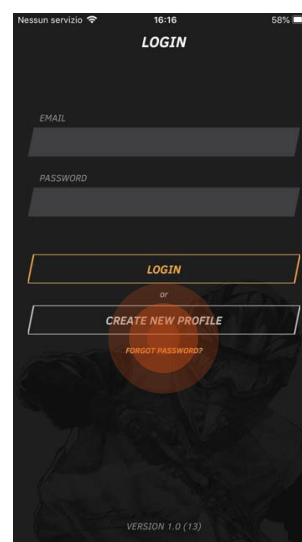
STEP 3

COMPLETE all mandatory fields, inserting an email address (required to confirm your profile) and a password. Agree to handling of your personal data. Press **SIGN UP** to confirm.
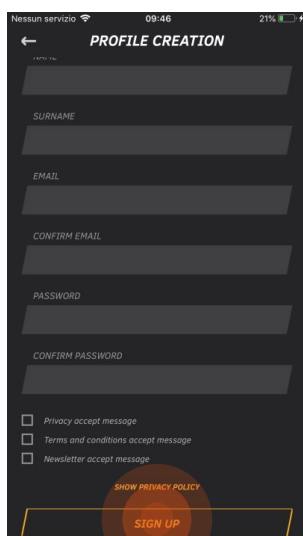
STEP 4

AFTER RECEIVING email confirmation that your account is active, **LOG IN** using your **EMAIL** and **PASSWORD**.

* the GET SMART SOS app requires the use of Bluetooth® and a GPS position.

STEP 5

CHECK the SMART SOS device is installed on the vehicle and connect it to the app using the function **+ ADD VEHICLE**.

STEP 6

CHOOSE A NAME for your vehicle and insert the data required. If some data is not available, select **OTHER**. Lastly, press **CREATE VEHICLE**.
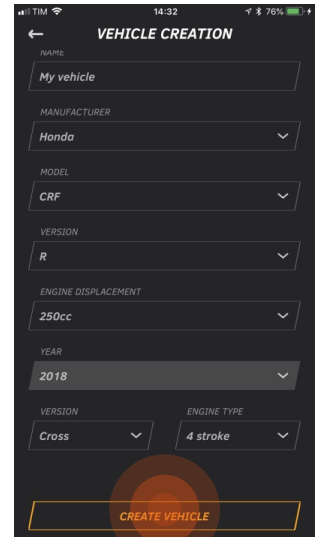
STEP 7

PRESS THE MULTI-FUNCTION BUTTON of the **SMART SOS** device **WITHOUT STARTING THE VEHICLE**.
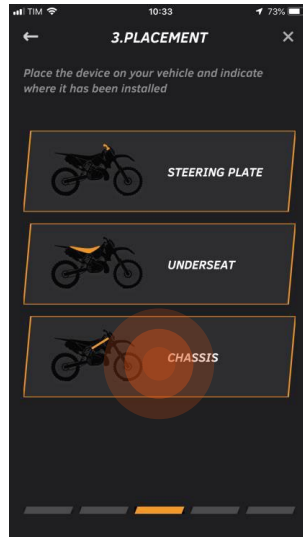Once visible in the page 1. **SEARCH**, select it and continue.

STEP 8

IF REQUESTED, press again the Multi-function button of **SMART SOS** to link it to the Smartphone.
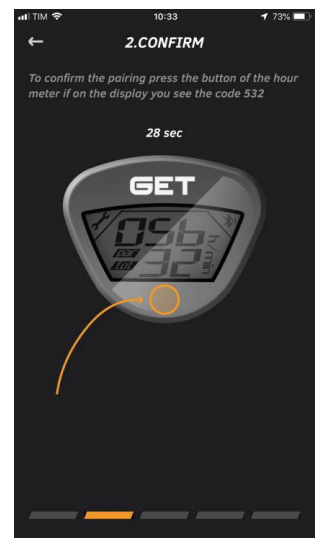
STEP 9

INDICATE THE POSITION where the device has been installed.

STEP 10

CALIBRATE the device by pressing **START CALIBRATION** to enable the SOS function.

BE SURE TO CARRY OUT CALIBRATION WITH THE ENGINE OFF AND THE VEHICLE UPRIGHT AND PARKED.
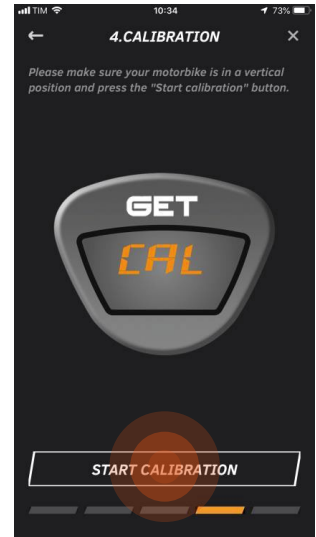
STEP 11

START THE ENGINE and **if necessary regulate the tuning**, using the **+** and **−** buttons, so that the indicator is in the **green zone**. Press **READY TO GO** to end this procedure.
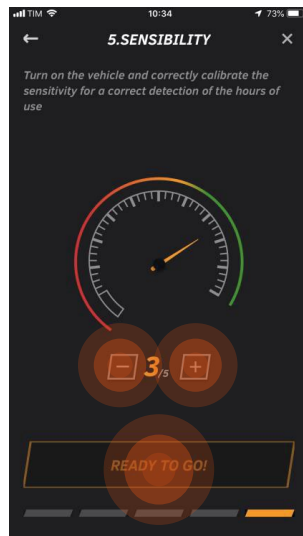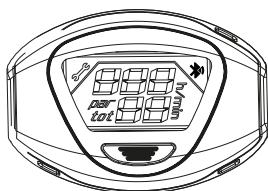
STEP 12

In the **MY VEHICLES** section, **VEHICLE CREATED** will appear and will be exclusively linked to the **SMART SOS** used during the creation process.
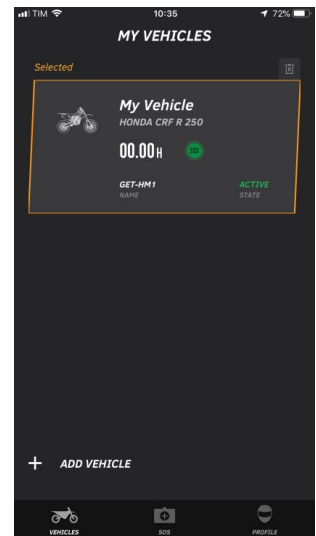
6. RESETTING THE PARTIAL HOUR METER

STEP 1

RUN the **GET SMART SOS** app and check the display is on (turn the engine on and press the Multi-function button).

As soon as the **GET SMART SOS** app identifies the device, the Bluetooth icon on the display will come on.
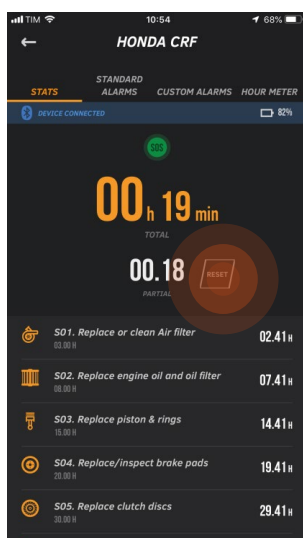

STEP 2

From the **MY VEHICLES** page, **SELECT** the vehicle to which the device just connected is linked (**ACTIVE** status).
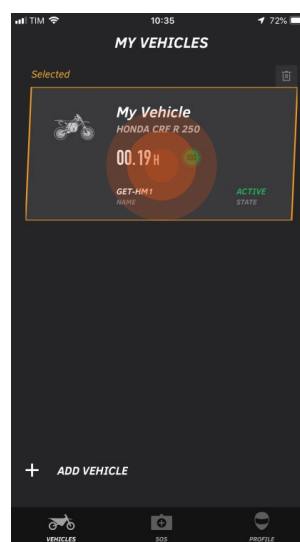
STEP 3

RESET the partial hour meter by pressing the **RESET** key on the **STATS** page.

7. THE ALARMS (CAN BE USED FOR MAINTENANCE INTERVALS)

The GET SMART SOS app allows you to run 9 pre-installed standard alarms (SA) and to insert another 10 custom alarms (CA). The alarms can be used to warn of maintenance required (e.g. change of oil, filters and other parts).

Standard alarms (SA) are fixed and modifiable only within the time interval, while custom alarms (CA) can be completely managed, modified and removed by the user.

When the alarm time limit is exceeded, the display will activate the Service icon. By scrolling through the pages using the Multi-function button you can display the number corresponding to the active alarm.

Use the GET SMART SOS app to get details of the active alarm and/or reset it.

Alarms are set on the GET SMART SOS app and updated on the device when it is connected to Bluetooth®.
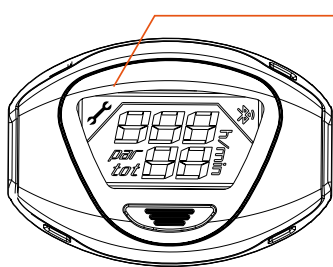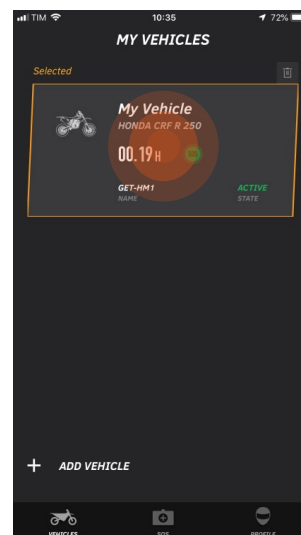
Service icon

7.1 RESETTING AN ALARM

STEP 1

Run the **GET SMART SOS** app and check the display is on (turn the engine on and press the Multi-function button). As soon as the **GET SMART SOS** app identifies the device, the Bluetooth icon on the display will come on.
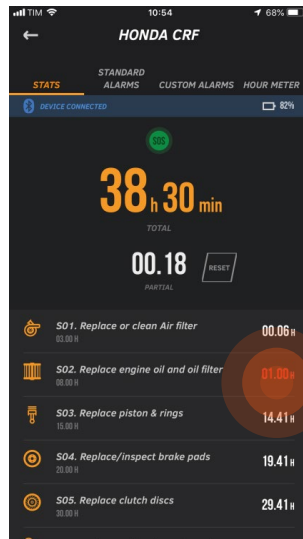

STEP 2

From the **MY VEHICLES** page, **SELECT** the vehicle that is connected (**ACTIVE** status in the vehicle list).

STEP 3

RESET/DISABLE the active alarm, touching with your finger the number of hours and minutes on the right (in red).
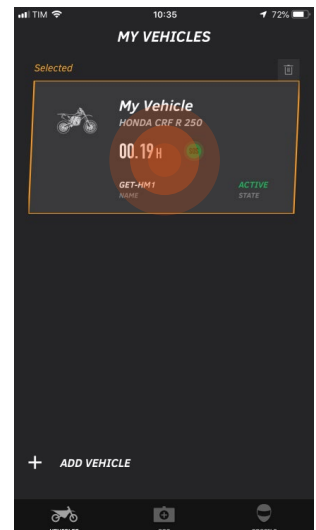

STEP 4

CHOOSE whether to completely disable the alarm (**Turn Off** function) or reset the count only (**Restart** function).

The **Turn Off** function will make the alarm disappear from the **STATS** page - to restore it refer to the next chapter.

Use the **Restart** function when you have to reset the count (normally after performing a maintenance operation) in order to be alerted again when the time limit set runs out.

N.B.: IN BOTH CASES THE **SERVICE** ICON WILL DISAPPEAR FROM THE **SMART SOS** DISPLAY.
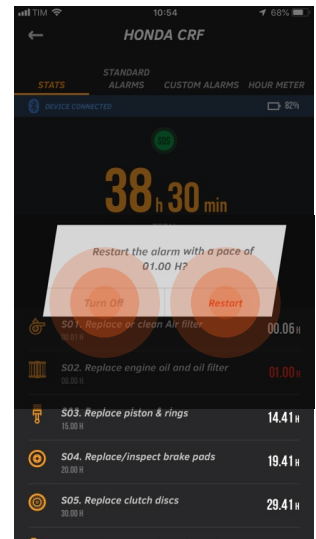
7.2 CREATING AN ALARM AND/OR MODIFYING THE WARNING INTERVAL

STEP 1

START the **GET SMART SOS** app and verify that the display is on (turn on the engine or press the Multi-function button). As soon as the **GET SMART SOS** app identifies the device, the Bluetooth icon on the display will come on.

N.B.: ADDING OR MODIFYING AN ALARM DOES NOT REQUIRE THE HOUR METER DEVICE, BUT IT IS PREFERABLE TO HAVE IT CONNECTED TO UPDATE ITS CONFIGURATION.
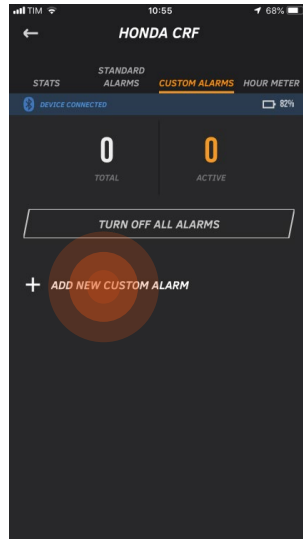

STEP 2

From the **MY VEHICLES** page, **SELECT** the vehicle that is connected (**ACTIVE** status in the vehicle list).
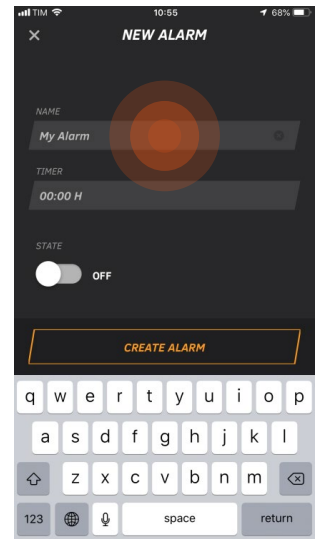

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STEP 3

GO to the **CUSTOM ALARMS** page and activate **+ ADD NEW CUSTOM ALARM**.
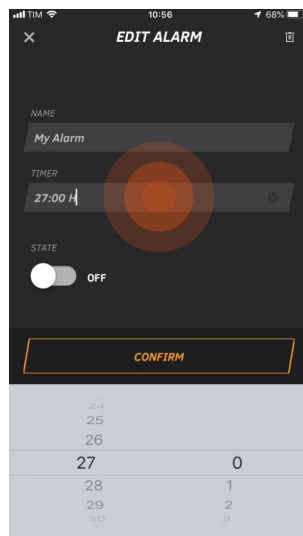
STEP 4

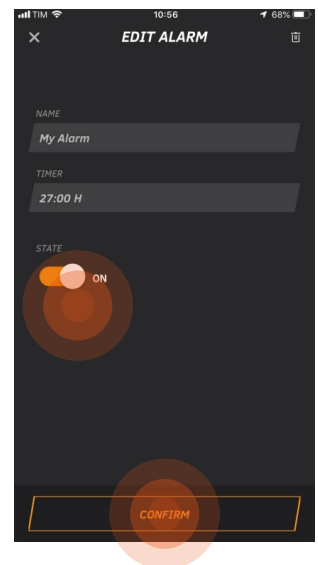INSERT A NAME for the alarm in the **NAME** field.

STEP 5

SET UP the alarm interval in the **TIMER** field.

STEP 6

ACTIVATE the alarm by selecting **ON** in the **STATUS** field. Then press **CONFIRM.**

# 7.3 ELIMINARE O DISABILITARE UN ALLARME PERSONALIZZATO (ALLARME CUSTOM)

STEP 1

Run the **GET SMART SOS** app and check the display is on (turn the engine on and press the Multi-function button). As soon as the app identifies the device, the Bluetooth icon on the display will come on.

N.B.: ADDING OR MODIFYING AN ALARM DOES NOT REQUIRE THE HOUR METER DEVICE, BUT IT IS PREFERABLE TO HAVE IT CONNECTED TO UPDATE ITS CONFIGURATION.
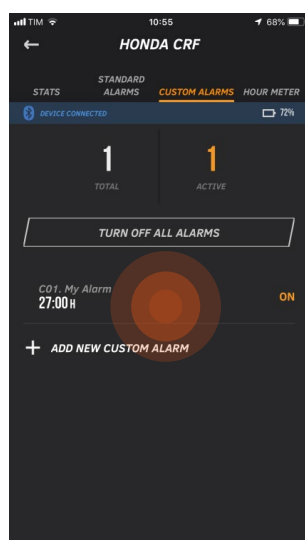

STEP 2

From the **MY VEHICLES** page, **SELECT** the vehicle that is connected (**ACTIVE** status in the vehicle list).
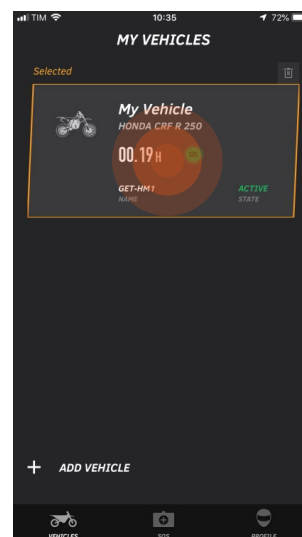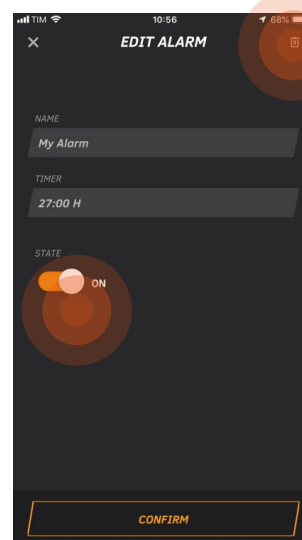

STEP 3

GO TO the **CUSTOM ALARMS** page and touch the alarm to be modified.

STEP 4

DEACTIVATE the alarm by choosing **OFF** in the **STATUS** field, or press the trash bin top right to eliminate it completely.
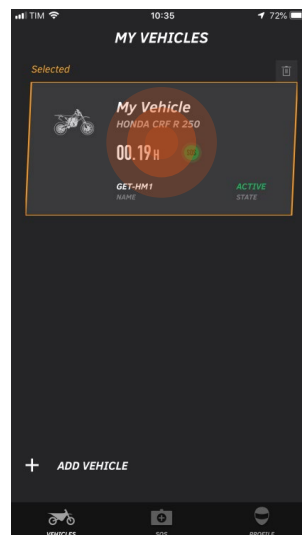

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7.4 CANCELLING A VEHICLE

STEP 1

RUN the
GET SMART SOS app.

STEP 2

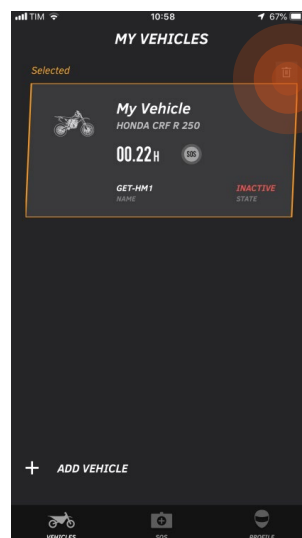From the **MY VEHICLES** page, **SELECT** the vehicle to be eliminated.

STEP 3

DISSOCIATE the device connected to the vehicle using the **DISSOCIATE HOUR METER** button on the **HOUR METER** page.
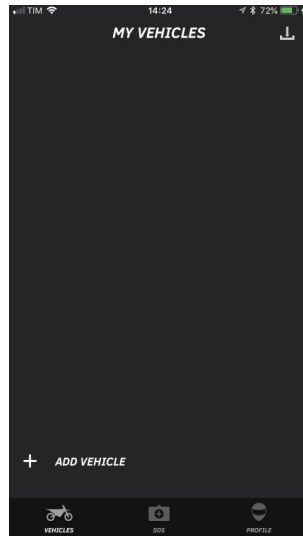
STEP 4

GO BACK to the **MY VEHICLES** page and touch the trash bin on the right of the vehicle to be eliminated.

STEP 5

THE VEHICLE will be removed from the **MY VEHICLES** page and the device can be linked to a new vehicle.

ATTENTION

N.B.: THE SMART SOS DEVICE CAN ONLY BE LINKED TO ONE VEHICLE. THIS MEANS THAT IT CAN NO LONGER BE USED IN ANY WAY BY ANYONE ELSE, UNLESS IT IS DISSOCIATED FROM THE VEHICLE.

8. THE SOS FUNCTION

The **GET SMART SOS** app allows you to set up the sending of texts and/or emails to certain phone numbers/email addresses in the event of a fall.

The message sent contains the GPS coordinates of where the event occurred: **enable the GET SMART SOS app when accessing the GPS position to use the service properly**.

Messages and e-mails will be sent in the event of a fall, provided that the device connected to the app has been correctly calibrated (see chapter **5** point **11**). To use the **SOS** function, you must configure the recipients of the texts and/or emails via the **GET SMART SOS** app.

THE SOS FUNCTION REQUIRES THE DEVICE ON THE BIKE TO BE CONNECTED TO THE GET SMART SOS APP (see chapter 6, point 1).
THE GET SMART SOS APP MUST BE OPEN (OR RUNNING IN BACKGROUND) FOR THE SOS FUNCTION TO BE USED.

In the event of a fall, the **GET SMART SOS** app, after one minute, will send you a series of notifications that the SOS alarm has been activated and, after 5 minutes, all recipients will receive SOS alerts.
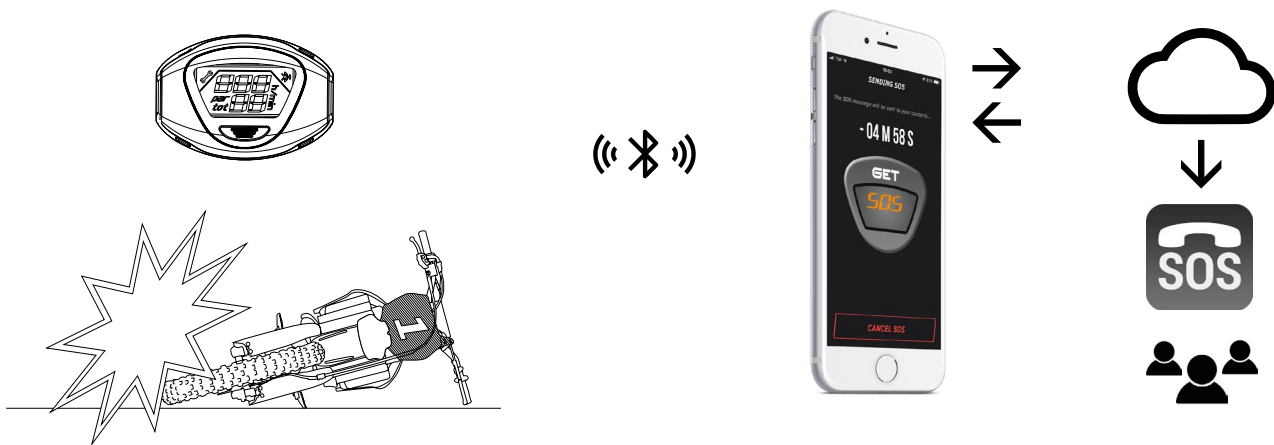
In the event of a false alarm, you can stop sending within 5 minutes by pressing the **CANCEL SOS** button on the **GET SMART SOS** app.
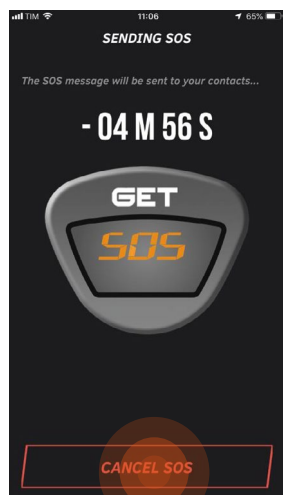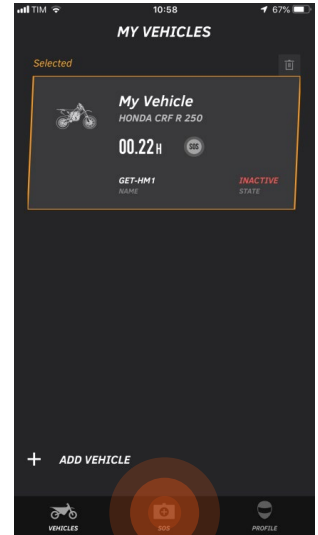
8.1 ADDING RECIPIENTS TO THE SOS FUNCTION

STEP 1

RUN the **GET SMART SOS** app.

N.B.: CONNECTION TO THE **SMART SOS** APP IS NOT REQUIRED TO INSERT RECIPIENTS OF THE SOS MESSAGE.
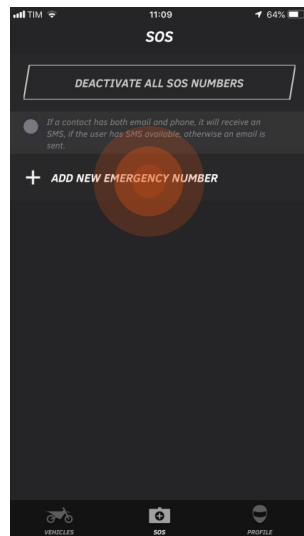
STEP 2
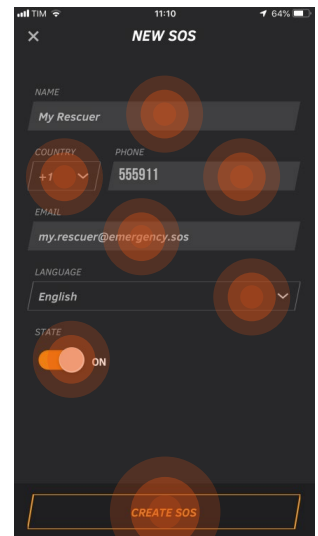
PRESS the **SOS** icon in the Toolbar.

STEP 3

PRESS the **ADD NEW EMERGENCY NUMBER** button, to open the page for creating recipients (**EDIT SOS** page).
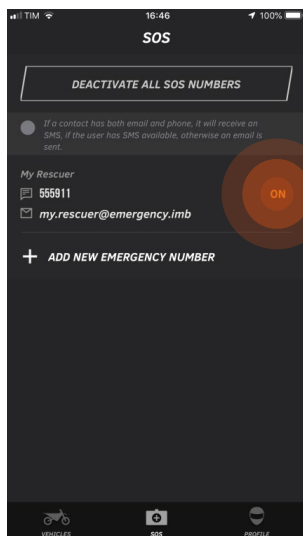
STEP 4

COMPLETE the fields for **NAME** (mandatory), **COUNTRY**, **PHONE**, **EMAIL** (not mandatory), **LANGUAGE** and set **STATUS** to **ON**. Press **CREATE SOS** to end.
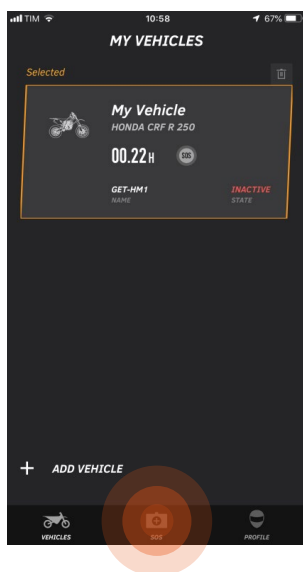
STEP 5

THE RECIPIENT just inserted can be visualised on the list on the **SOS** page. Check that recipient status is **ON** (enabled).

8.2 DEACTIVATION/CANCELLING RECIPIENTS FOR THE SOS FUNCTION

STEP 1

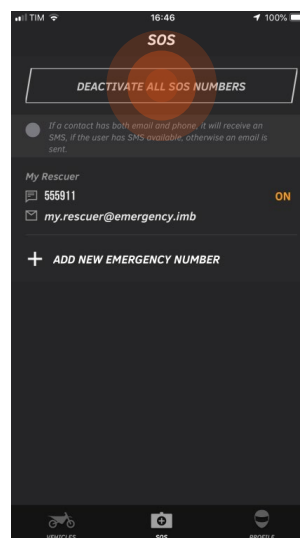**PRESS** the **SOS** icon on the Toolbar to visualise the list of recipients.

STEP 2

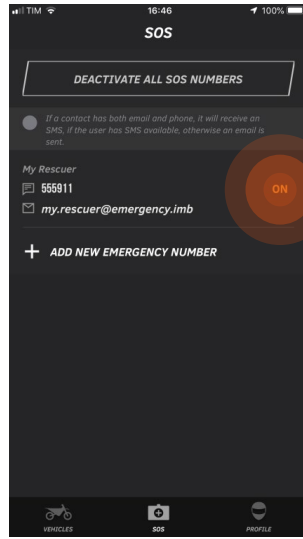Press the **DEACTIVATE ALL SOS NUMBERS** button.

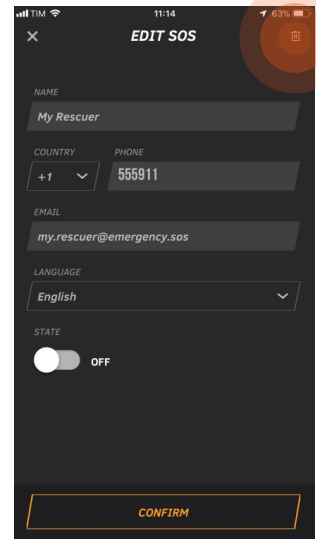N.B.: IF THERE IS NO ACTIVE RECIPIENT, THE SOS FUNCTION WILL BE DISABLED.

STEP 3

TO DEACTIVATE JUST ONE RECIPIENT, touch **ON** next to the recipient in question.

N.B.: IF THERE IS NO ACTIVE RECIPIENT, THE SOS FUNCTION WILL BE DISABLED.

STEP 4

TO ELIMINATE A RECIPIENT go to the **EDIT SOS** page and press the trash bin button top right.

SOS

BUSINESS UNIT GET
Via delle Albere 12,
36045 Alonte - Vicenza (Italy)
Phone: +39 0444 727272
Fax: +39 0444 727292
Email: sales.get@athena.eu
Website: getdata.it
AthenaMotorsport